

Warranty & Watch Care

Carbon 14 Watch Collection

Watch Care

1. Your Carbon 14 watch is either water resistant to 150ft (50m / 5ATM) or to 300ft (100m / 10ATM). Please refer to the watch case back for your watch's water resistance rating. **Never pull out the crown or press the buttons/pushers under water, or when the watch is wet.**
2. Avoid exposing your Carbon 14 watch to extreme temperatures such as in a Jacuzzi, sauna, or hot tub. The combination of extreme heat and water may cause lose some of its water resistance.
3. Avoid exposing your Carbon 14 watch to strong chemicals, soaps, or solvents as they may cause discoloration, deterioration, or damage to the strap, rubber seals, and lubricants essential to the life of the watch.
4. Avoid dropping or impacting your Carbon 14 watch onto hard surfaces as this may affect the water resistance and performance of the watch.
5. **Do not** attempt to repair your Carbon 14 watch yourself. It is strongly recommended that a certified jeweler, watch repair technician, or iBeam Service Center replace your battery. This will help in preventing water leakage from improper battery replacement, which is not covered in your warranty.

Warranty

1. All iBeam (Carbon 14) watches offer a two-year limited warranty on all manufacturer defects. The limited warranty does not cover improper care or handling, accidents, modification, unauthorized repairs, normal wear, other causes which are not defects in materials or workmanship, or mathematical accuracy of the watch.
2. iBeam (Carbon 14) warranty applies only to products purchased from an authorized iBeam (Carbon 14) retailer.
3. In no event shall iBeam (Carbon 14) be liable for direct, indirect, incidental or consequential damages arising out of the use of the watch, and any recovery is limited to the purchase price.
4. If there is a covered defect, we will at our option, repair the defective part(s), or replace the watch with the same product (if available) or with a similar product of equal price. Any repair needed that is not under warranty will be at the cost of you the consumer.
5. Some states do not allow limitations on how long an implied warranty lasts, or the exclusions of or limitations on consequential damages, so the above limitation may not apply to you. This warranty gives you specific legal rights, and you may have other rights, which vary from state to state.
6. **Register your Carbon 14 watch at www.c14time.com, or by filling out the attached Return/Registration form to become a "Preferred" Carbon 14 Customer. By registering your watch, you will receive the following benefits:**
 - a. **One free watch battery replacement**
 - b. **Exclusive technical support.**
 - c. **Expedited repair service.**
 - d. **Periodic service reminders.**
 - e. **Product updates and product reviews.**

iBeam Group, LLC
1046 Princeton Drive, Suite 204
Los Angeles, CA 90292

Repair & Registration Carbon 14 Watch Collection

Repair

- If your Carbon 14 watch needs repair, you may take the watch to an authorized jeweler, a certified watch technician, or send the watch to the iBeam Service Center. If sent to the iBeam Service Center, please include the following:
 - A copy of your original store receipt.
 - A copy of your watch registration confirmation (obtained when you register your watch at www.c14time.com).
 - The Return Form with your printed name, address, phone number and brief description of problem.
 - A money order payable to iBeam Time in the amount of \$12.50, without watch registration, or \$6.50 with watch registration for shipping and handling. If using a Credit Card, be sure to include the name on the card, the card number, and expiration date.
- Please do not include any other items in your shipment. It is recommended that you insure or send your watch via registered mail. Allow up to 30 days for processing and the return of your serviced watch.
- Repairs and registrations should be sent to:

iBeam Group, LLC
1046 Princeton Drive, Suite 204
Los Angeles, CA 90292
- For Customer Service and Technical Support, please call: **1-888-577-3214**.

The Carbon 14 Watch contains between one to three batteries.



Please do not dispose in trash with other household waste.

Please recycle all batteries and equipment no longer used to your local recycling service provide.



Return and Registration

Name _____

Money Order Y/N _____ Credit Card Y/N _____

Address _____

Name on Credit Card _____

Phone Number _____

Credit Card Number _____

Email Address _____

Expiration Date _____

Place of Purchase _____

Date of Purchase _____

Item Number _____

Item Color _____

Comments _____

Register your Carbon 14 Watch at
www.c14time.com
for watch battery replacement
and warranty information